

Investor Relations Presentation September 2012

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QNB at a Glance

### **QNB** at a Glance: Overview

#### Overview

- Established in 1964 as the first Qatari owned bank
- Owned (50%) by the Government of Qatar via the Qatar Investment Authority (QIA)
- Largest bank in Qatar
- Listed on Qatar Exchange (QNBK)

## Credit Rating

	Moody's	S&P	Fitch	Intelligence
LT	Aa3	A+	A+	AA-
ST	P-1	A-1	A1+	F1
Outlook	Stable	Stable	Stable	Stable

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#### Presence

 QNB Group, subsidiaries and associate companies operate in 24 countries around the world, through 383 branches and offices, supported by more than 780 ATMs, and employing almost 8,500 staff

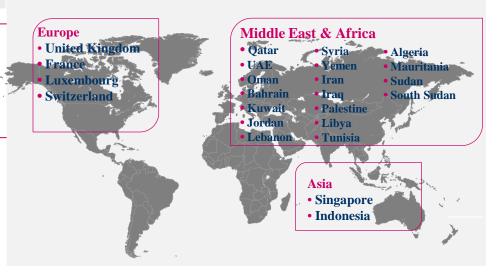
Stock Info
(Share Price as at
30/09/2012; all
other facts based
on year-end
2011 financials)

Market Cap	US\$26.0 bn
(Share Price: QR135.8)	
<b>Price/Earnings</b>	12.2
Price/Book	2.3

#### **September 2012 Financials (in US\$)**

	2012	2011	5yr CAGR
<b>Total Assets</b>	96.4 bn	76.9 bn	25%
<b>Loans &amp; Advances</b>	65.5 bn	46.2 bn	30%
<b>Operating Income</b>	2.33 bn	1.96 bn	27%
Profit	1.71 bn	1.49 bn	27%
Coverage Ratio	116%	124%	

#### **Global Presence**





# QNB operates through branches, representative offices and subsidiaries/associates

**Overview of International Network** 

Type of Operation by Geography						
Subsidiaries and Associates				* *  C*		
Branches						
Representative Offices	<b>U</b>					

Subsidiaries and Associates	Country	Ownership
QNB Capital	Qatar	100%
QNB Financial Services	Qatar	100%
QNB Banque Privée	Switzerland	100%
QNB Kesawan	Indonesia	70%
QNB Syria	Syria	51%
Mansour Bank	Iraq	51%
Tunisian Qatari Bank	Tunisia	50%
Commerce & Development Bank	Libya	49%
Commercial Bank International	UAE	40%
Housing Bank for Trade & Financ	ce Jordan	35%
Al Jazeera Finance Company	Qatar	20%



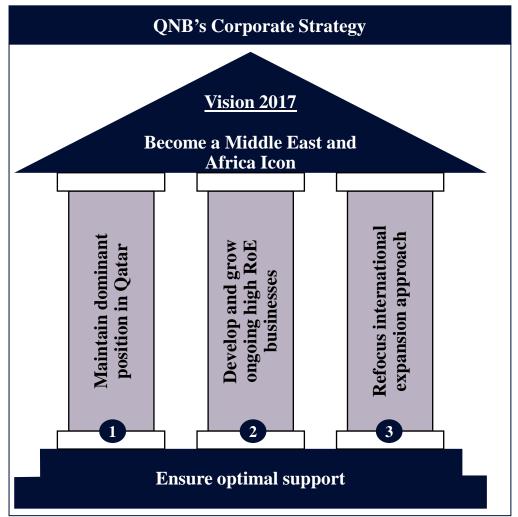
### QNB's vision for 2017 is "To become a Middle East and Africa Icon"





## A corporate level strategy has been developed along three pillars to realize QNB's 2017 vision

**Overview of Corporate Strategy** 



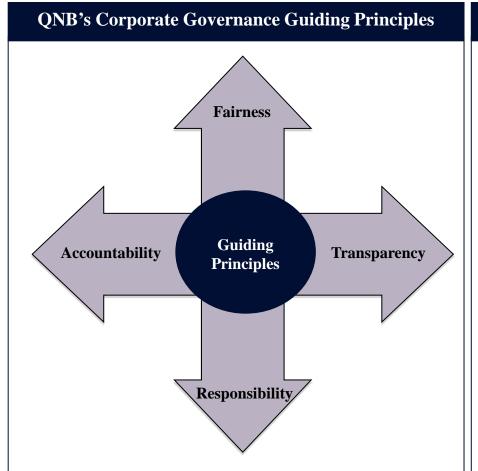
#### **Explanation of Priorities**

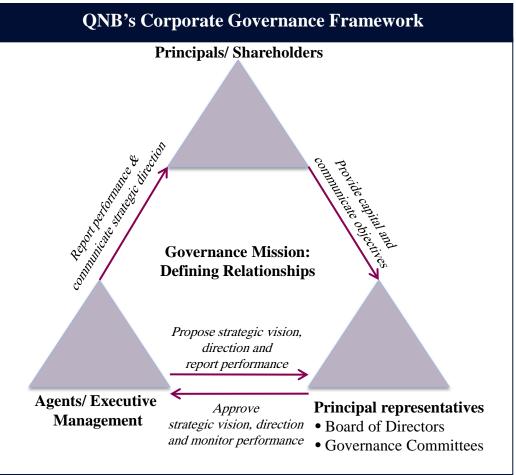
- 1 Maintain dominant position in Qatar
  - Protect large corporate business
  - Grow affluent Qatari segment and expand into expat segment
- **2** Develop and grow ongoing high RoE businesses
  - Grow brokerage and custody busineses
  - Strengthen private banking value proposition
  - Grow QNB Capital
- 3 Refocus international expansion approach
  - Build brand in the Middle East and Africa by increasing share and profitability in existing key markets
  - Achieve scale by pursuing sizeable acquisitions



## QNB's corporate governance framework is based on four guiding principles and aims to prevent any principal-agent conflict of interest

**Corporate Governance Guiding Principles and Framework** 



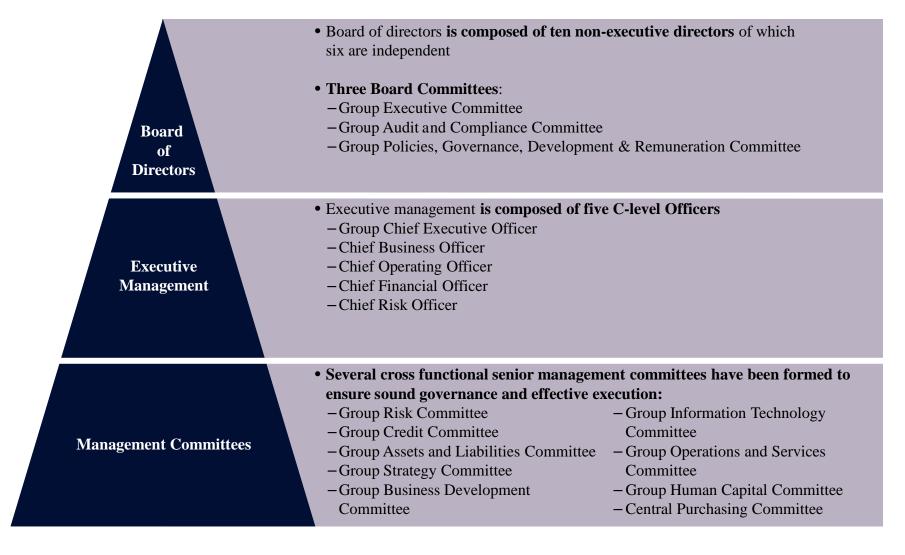


QNB's governance framework ensures management decisions are in the best interests of shareholders



## QNB's corporate governance architecture cascades from Board of Directors to Management Committees...

**Corporate Governance Architecture** 





# ...and ensures shareholders' objectives are translated into clearly defined action plans with active execution oversight by the Board

**Corporate Governance Architecture** 

- Nominate the Board of Directors
- Communicate shareholders' objectives

 Provide guidance on vision/ mission and strategic objectives

- Formulate vision/ mission and strategic objectives
- Translate into measurable goals and action plans

#### Shareholders

- Annual General Assembly
- Investors' Meetings

#### **Board of Directors**

- Group Executive Committee
- Group Audit and Compliance Committee
- Group Policies, Governance, Development & Remuneration Committee

#### **Executive Management**

• Senior Management Committees

Approve management and audited reports

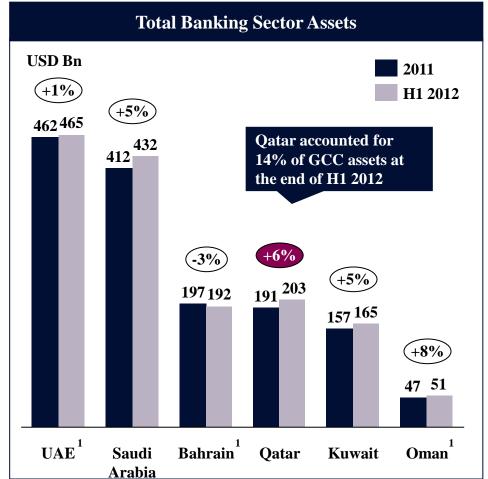
- Approve strategic direction, targets and action plans
- Ensure active oversight of management
- Propose strategic direction, targets and action plans
- Review, monitor and track key performance indicators

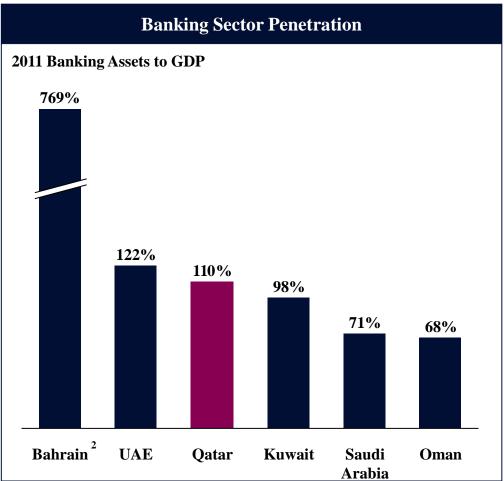


Qatar Banking Sector

# Qatar's banking sector has experienced the strongest growth in the GCC, however penetration levels are still low compared to peers

Benchmark of Qatar Banking Sector vs. GCC



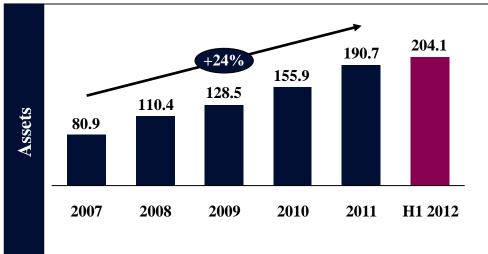


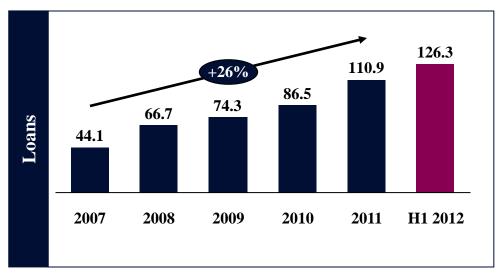
Qatar's current banking penetration levels provide ample room for further expansion

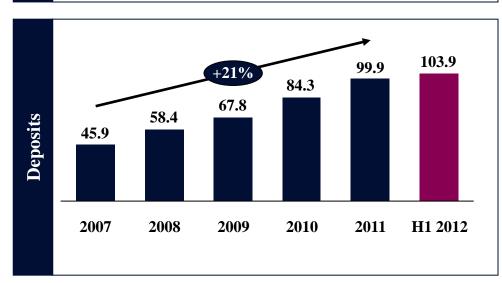


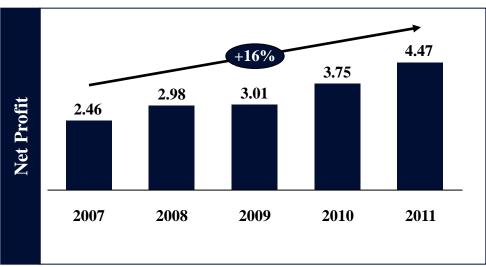
## All key banking sectors metrics have expanded rapidly over the last five years while asset quality remains high as well as stable

**Qatar Banking Sector Growth (USD Bn)** 





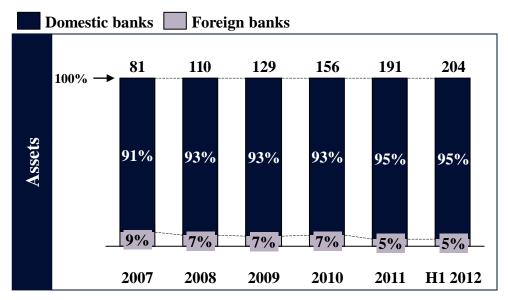


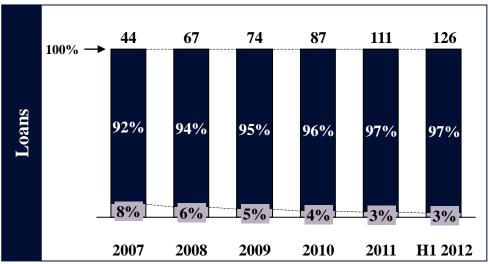


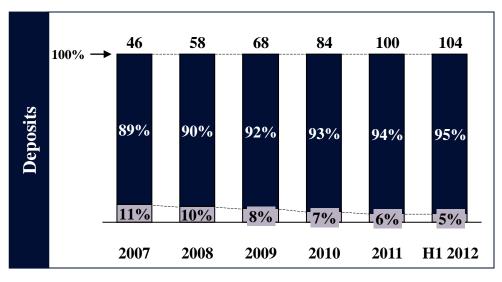


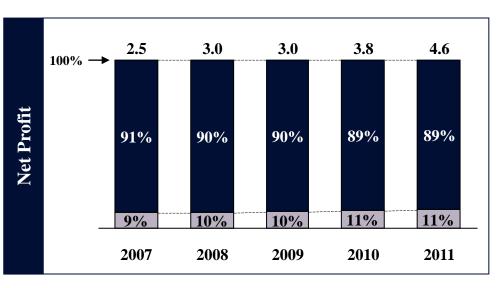
### The banking sector is dominated by domestic players

**Qatar Banking Sector Domestic-Foreign Split (USD Bn)** 







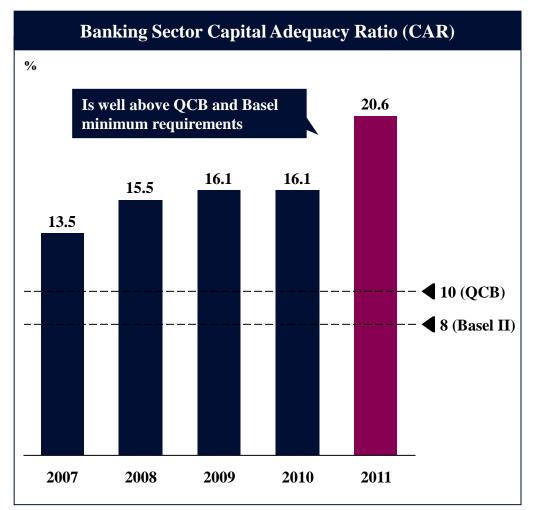




Source: Qatar Central Bank and QNB analysis

# Qatar Central Bank's prudent oversight ensures the banking sector is well protected, however the regulatory environment is evolving

**Qatar Banking Sector Regulation** 



#### **Regulatory Environment**

#### Focus on capital adequacy and risk management

- QCB has taken a proactive role in the supervision of the banking sector to ensure it remains well capitalized
- QCB has applied the Basel II framework since 2007 and is ahead of schedule for the implementation of the Basel III<sup>1</sup>

#### **Evolving regulatory environment**

- QCB has introduced new regulations that impact market structure and competitive dynamics, for e.g.,
  - In April, QCB introduced maximum limits<sup>2</sup>, capped interest rates and durations for personal loans against salaries<sup>3</sup>

- Qatar's banking sector CAR has remained high in recent years
- Caps on interest rates and terms have resulted in commoditization of retail banking products as the ability to differentiate on price has become limited

Source: Qatar Central Bank and QNB analysis

<sup>1</sup> The timeline for the completion of different aspects of the Basel III framework falls between 2013 and 2019

<sup>2</sup> For the amount and maturity: USD 549,500 over six years for Qatari nationals and USD 110,000 over four years for expatriates

<sup>3</sup> On personal loans against salary at 1.5% over its benchmark interest rate

# Qatar has a vibrant banking sector with 18 active financial institutions and with new players entering, the competitive intensity is increasing

**Qatar Banking Sector Competitive Landscape** 

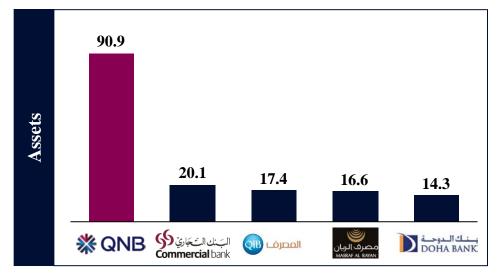


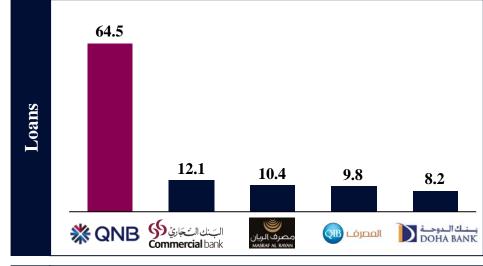
- The market comprises:
- -6 commercial banks
- -4 Islamic banks
- -7 foreign banks
- -1 specialized bank
- Commercial banks account for the bulk of the banking sector with share above 70%
- Market is attracting new entrants encouraged by incentives offered by the Qatar Financial Centre (QFC)

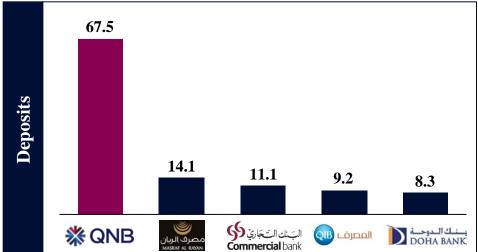


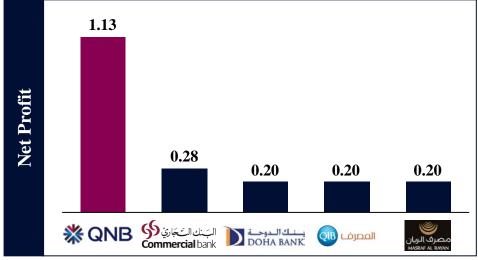
### QNB is the dominant bank in Qatar...

QNB vs. Domestic Peers (USD Bn as at 30/06/2012)







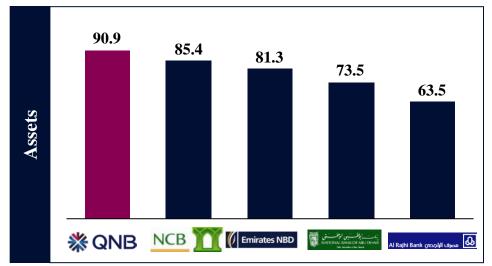


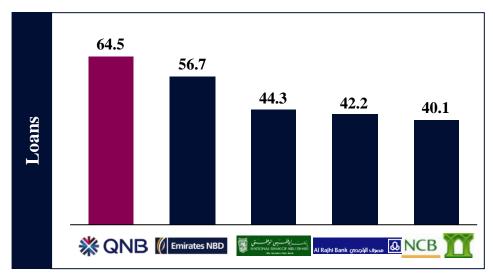


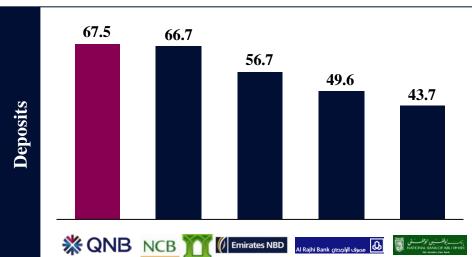
Source: Companies' annual reports

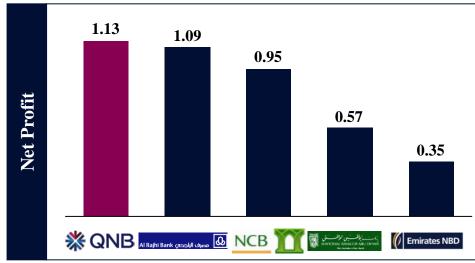
### ... and a leading MENA player

QNB vs. Regional MENA Peers (USD Bn as at 30/06/2012)











Source: Companies' annual reports

Financial Highlights – September 2012

## QNB continues to demonstrate sustainable profitable growth

**Quarter 3 2012 Highlights** 



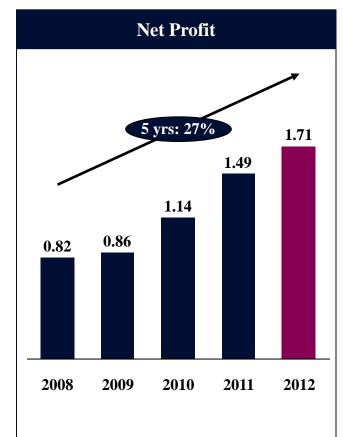
Growth vs. September 2011

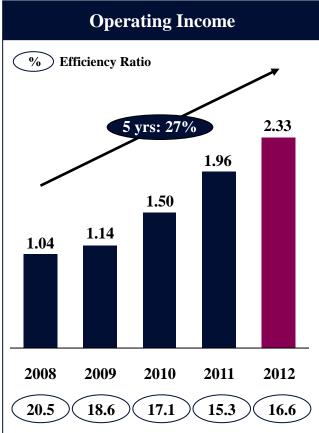
Profit	• USD 1.71 Bn net profit	+15%	<ul><li> Net interest margin:</li><li> Efficiency ratio:</li></ul>	2.82% 16.6%
Assats	• USD 96.4 Bn assets	+25%	• NPL (% of assets):	1.2%
Assets	• USD 65.5 Bn loans	+42%	• Coverage ratio:	116%
Funding	• USD 73.7 Bn customer deposits	+37%	• Loans to deposits ratio:	88.9%
Equity	• USD 12.7 Bn equity	+13%	• Capital adequacy ratio:	19.3%



### Strong profitability growth

**Income Statement Breakdown (USD Bn as at September)** 







- Net profit increased 15% from September 2011
- 2007-2012 CAGR of 27%

- Operating income increased 19% from September 2011
- 2007-2012 CAGR of 27%

- NII increased 25% from Sep-11
- NIM expanded by 82bps since 2008
- 2007-2012 CAGR of 36%



## Robust quarterly growth has been consistently delivered

#### **Quarterly Income Statement**

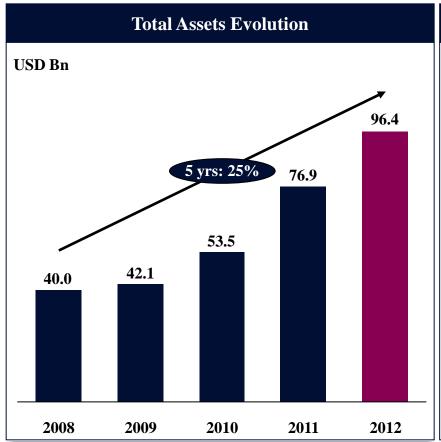
Income Statement						
USD 000s	Q3 2011	Q4 2011 <sup>1</sup>	Q1 2012	Q2 2012	Q3 2012	
Net Interest Income	531,475	660,731	617,098	615,340	623,109	
– FX Gain	39,143	46,783	44,849	41,709	37,854	
<ul><li>Fees and Commissions</li></ul>	90,500	100,742	92,631	88,646	84,663	
<ul> <li>Invest. Income – Dividends</li> </ul>	4	0	4,858	12,741	0	
<ul> <li>Invest. Income – Capital Gains</li> </ul>	20,902	21,098	595	8,135	7,024	
<ul> <li>Invest. Income – Associates</li> </ul>	13,662	4,470	10,138	16,698	21,067	
<ul><li>Other Income</li></ul>	1,590	2,480	483	826	582	
Total Other Income	165,801	175,573	153,554	168,755	151,190	
• Total Operating Income	697,276	836,304	770,652	784,095	774,299	
• G&A Expenses	(100,556)	(138,485)	(123,385)	(132,175)	(131,598)	
• Total Operating Profit	596,720	697,819	647,267	651,920	642,701	
Loan Loss Provisions	(68,782)	(109,356)	(73,255)	(70,392)	(65,370)	
<ul> <li>Other Provisions &amp; Taxes</li> </ul>	(5,871)	(13,748)	(23,416)	(1,473)	2,440	
• Net Profit	522,067	574,715	550,596	580,055	579,771	

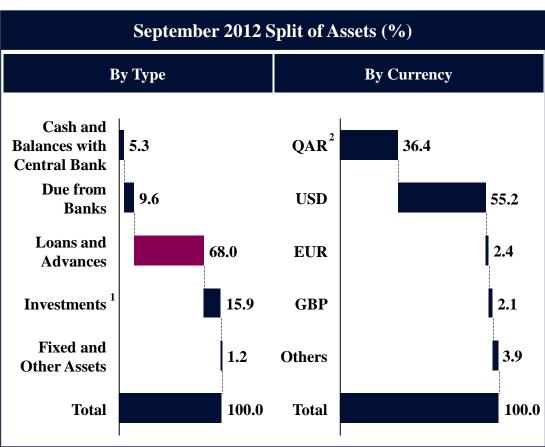


1 Kesawan Bank was fully consolidated in Q4 2011

### Strong asset growth driven by lending activities mainly in QAR and USD

Assets Analysis (all figures are as at September)





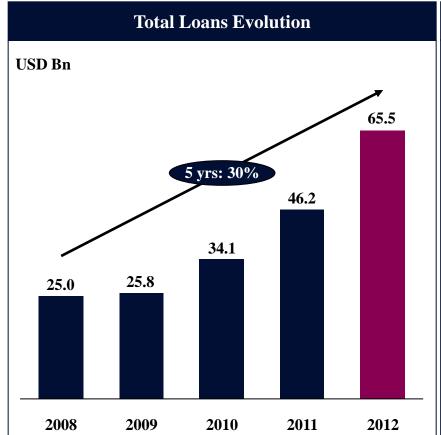
- September 2012 year on year growth was 25%
- September 2012 growth since June 2012 was 6%
- 2007-2012 CAGR of 25%

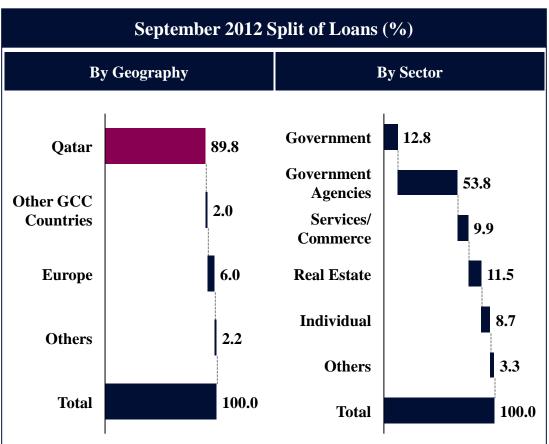
- Loans and advances represent 68% of total assets
- USD and QAR currencies account for 92% of total assets



### Strong loan growth fueled by domestic economic tailwinds

Loans Analysis (all figures are as at September)





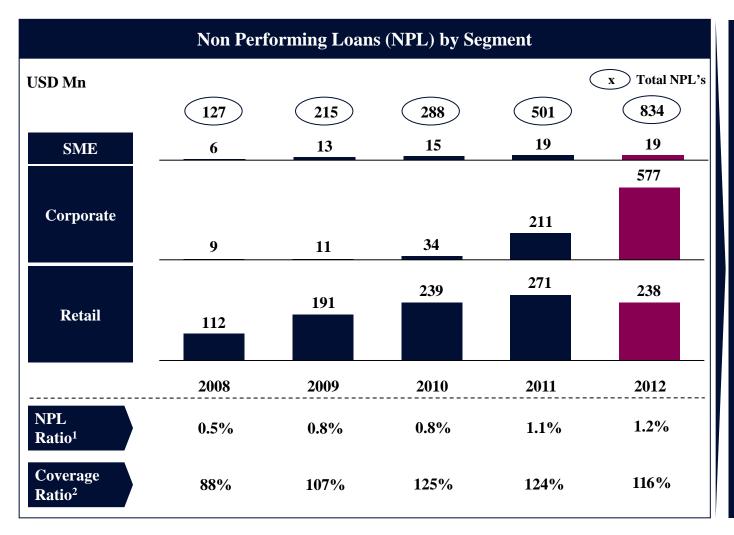
- September 2012 year on year growth was 42%
- September 2012 growth since June 2012 was 2%
- 2007-2012 CAGR of 30%

- Qatari entities account for 90% of total loans
- Loan exposures are of high quality with significant concentration in Government and Government Agencies



### High quality lending portfolio is highlighted by low NPL ratios

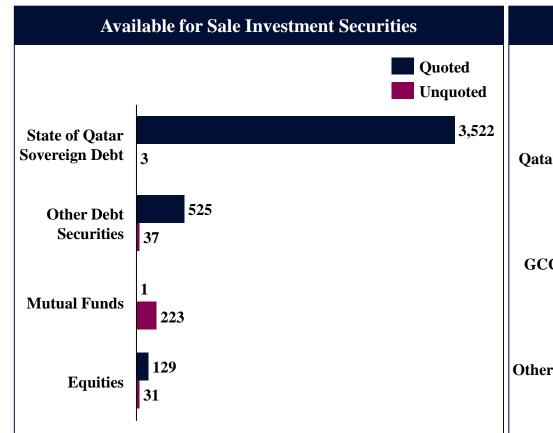
**Asset Quality Analysis (all figures are as at September)** 

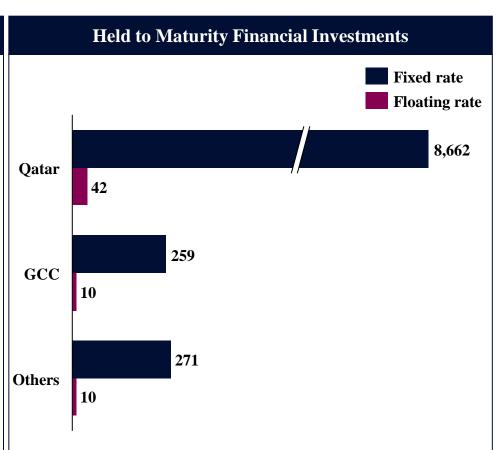


- One of the lowest NPL ratio among MENA banks
- Since 2008, QNB has increased its provisions in response to the global financial crisis
- The bank's provisions coverage has remained strong amidst the economic slowdown, with a coverage of 116% as at September 2012
- An additional risk reserve of USD 27.5 Mn was taken in 2011 to bring the total balance to USD 440 Mn representing nearly 3.25% of private lending against QCB requirement of only 1.50%

### High quality investment portfolio with 90% of securities rated AA or better

Investments Analysis (USD Mn as at 30/09/2012)



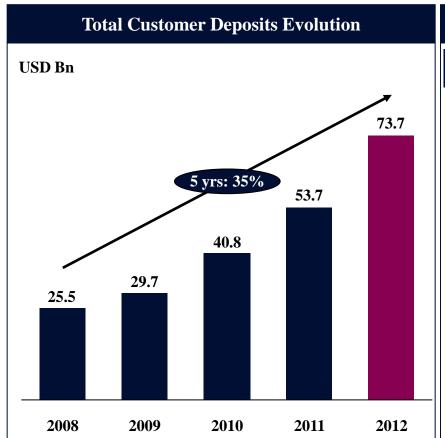


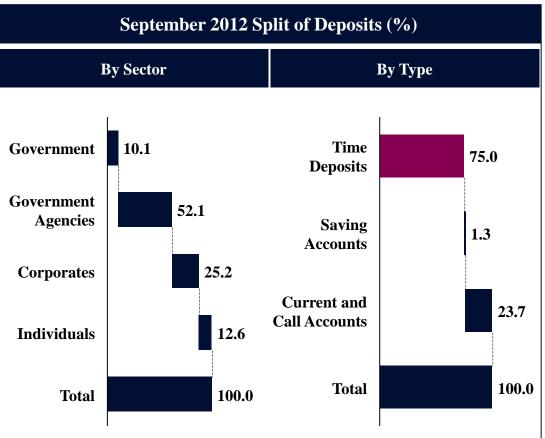
- Quoted securities account for 93% of available for sale investment securities
- Majority of held to maturity financial investments are State of Qatar sovereign bonds



### Robust growth in customer deposits and funding

Funding Analysis (all figures are as at September)





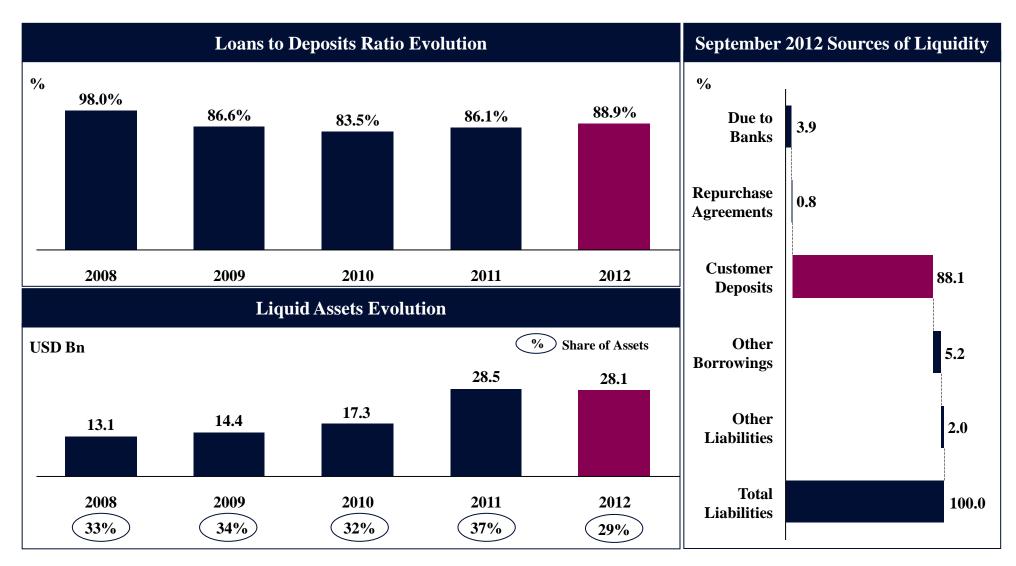
- September 2012 year on year growth was 37%
- September 2012 growth since June 2012 was 9%
- 2007-2012 CAGR of 35%

- QNB remains the public sector's preferred bank
- Time deposits account for 75% of deposits



### Solid liquidity profile with loans to deposit ratio consistently below 100%

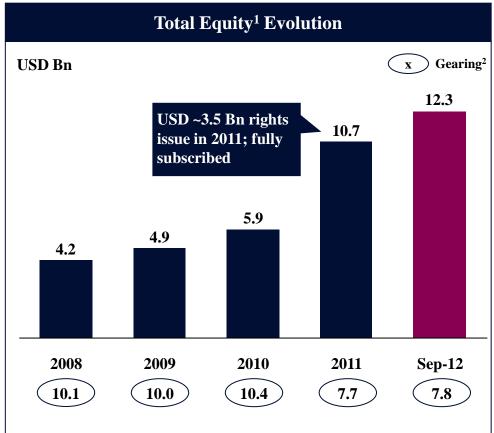
**Liquidity Analysis (all figures are as at September)** 

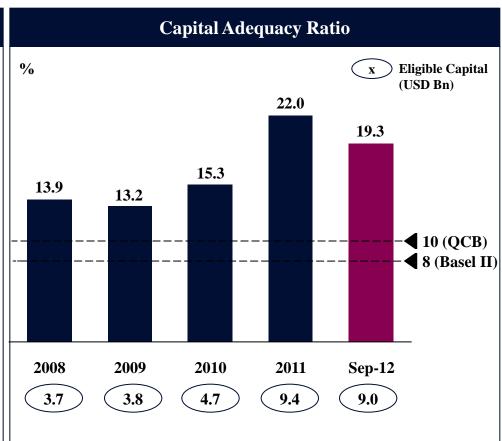




# Strong capital adequacy ratio maintained that are above QCB's and Basel II requirements

Capital Analysis (as at December unless otherwise stated)





- Capital base has been regularly increased in line with the strong surge in QNB's balance sheet
- Capital adequacy ratio have been consistently maintained above QCB and Basel II requirements
- Eligible capital is all in the form of Tier 1 capital

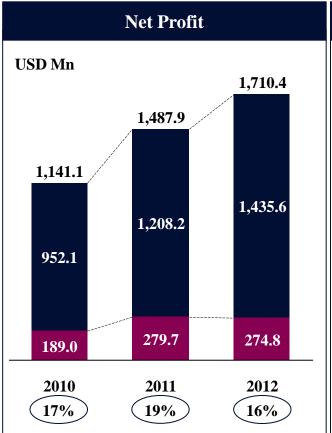


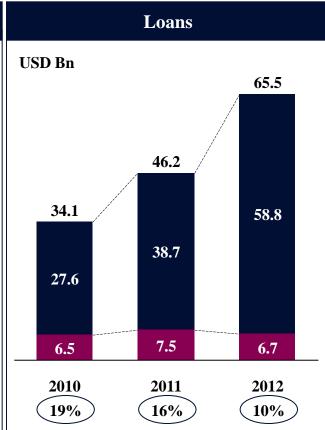
<sup>1</sup> Excludes fair value reserve, proposed dividend and non-controlling interest

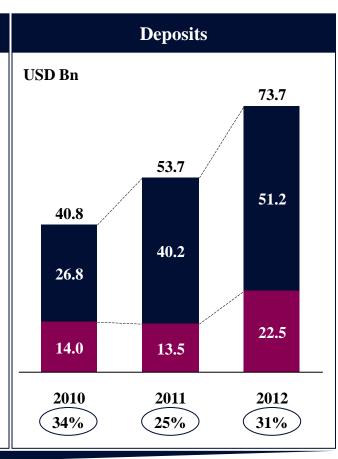
### Growing geographical diversification positively contributes to growth

Geographical Contribution (all figures are as at September)









- Profit from international operations increased by USD 85.8 Mn (+45%) from 2010 to 2012
- Loans and deposits from international operations increased by USD 0.2 Bn (+2%) and USD 8.5 Bn (+61%) respectively, from 2010 to 2012



## Diversifying business mix will bolster sustainable growth

**Business Mix Contribution (% share as at 30/09/2012)** 

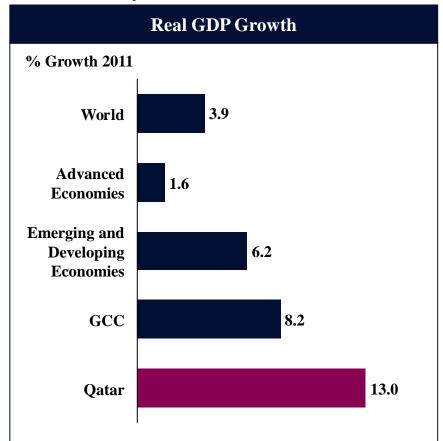
Lines of Business	Net Profit	Loans	Deposits	
Corporate	77	83	54	• Maintained market dominance
International	16	10	31	<ul><li> Expanded into new markets</li><li> Reinforced existing positions</li></ul>
Asset and Wealth Management	6	4	10	Maintained leading position despite a challenging market
Retail	1	3	5	<ul> <li>Strengthened value proposition</li> <li>Improved customer satisfaction</li> </ul>

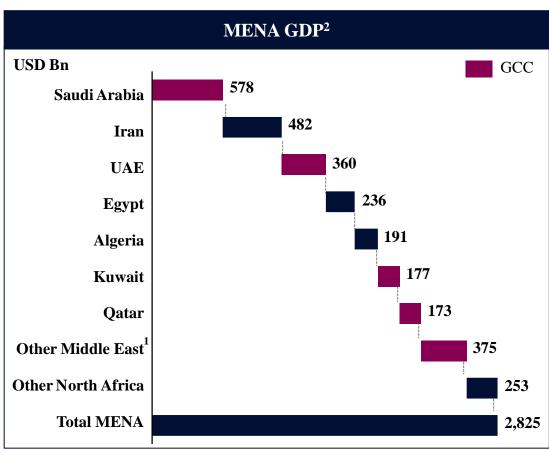




# The GCC has been protected from weak growth in advanced economies and Qatar leads the group

**2011 GDP Analysis** 





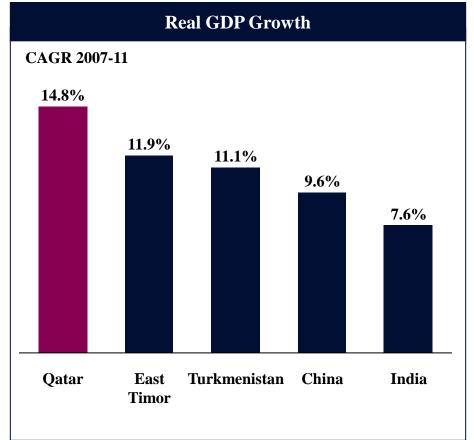
- GCC has experienced the highest real GDP growth in the world
- Qatar leads within the GCC

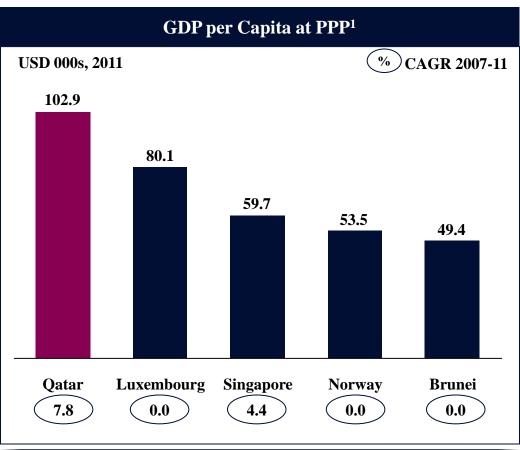
- MENA GDP is dominated by oil exporters
- GCC accounts for more than 40% of MENA GDP (USD 1.3 Trn)



# Qatar is the world's fastest growing economy and has the highest GDP per capita

**World's Fastest Growing and Richest Economies** 



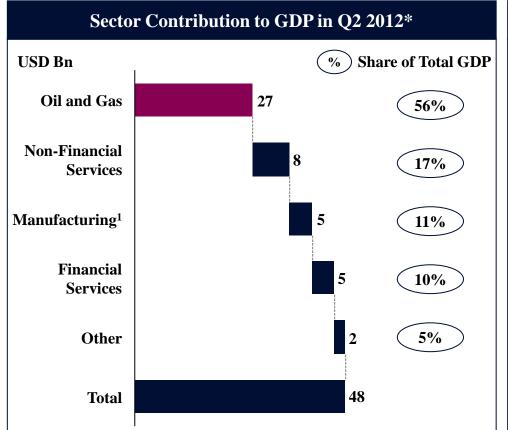


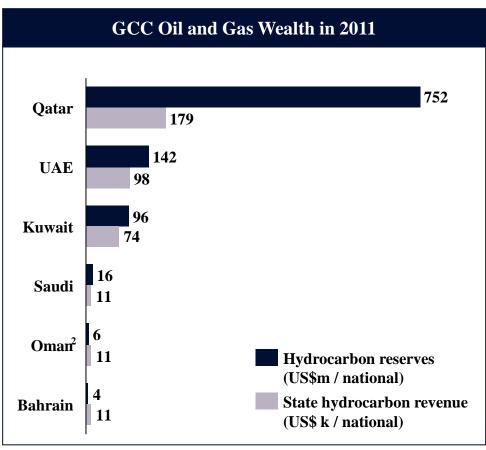
- In the last 5 years Qatar has outperformed GDP growth compared to other fast growing economies in the world
- $\bullet$  Qatar's GDP per capita surpassed the USD 100,000 threshold in 2011 and is ~20% higher than Luxembourg



# Qatar's oil and gas sector is the major contributor to GDP which reached USD 48 Bn in Q2 2012

**Qatar's Key Economic Sectors** 





- Oil and gas sector is the largest contributor to GDP
- Qatar is the world's leading exporter of LNG
- Total GDP in 2011 was USD 173 bn

- Qatar has the largest hydrocarbon wealth in the GCC on the basis of reserves as well as revenue per national
- Qatar has the largest gas field in the world



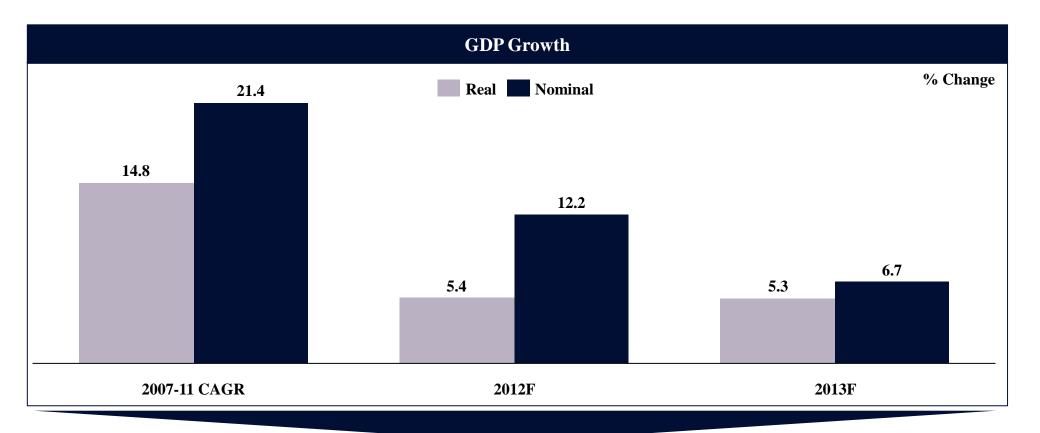
<sup>1</sup> Manufacturing sector is closely linked to the oil and gas sector primarily focused on petroleum refining and petrochemicals production

Source: Qatar Statistical Authority, BP, IMF and QNB analysis

<sup>2</sup> Bahrain's reserve figure includes its 50% share in Abu Safah field, which is not usually included in its official reserves

<sup>\*</sup> Preliminary

### GDP growth is expected to remain strong, but at lower levels from recent highs

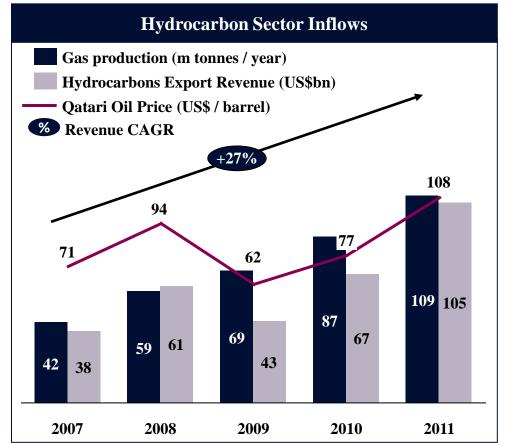


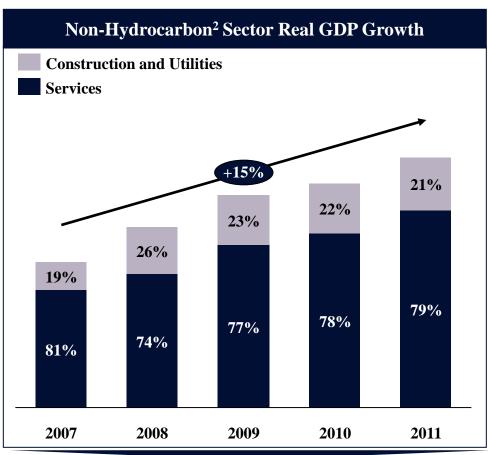
- No major new oil and gas production projects are being completed in 2012-13, which should lead to flat growth in the hydrocarbons sector and a slowdown in overall GDP growth
- In 2012-13, GDP growth will be driven by the non-oil sector, which is expected to expand at 7.2% (real) and 13.9% (nominal)



# The government is redistributing the strong inflows from hydrocarbons export revenues to diversify the economy

**Hydrocarbon and Non-Hydrocarbon Sectors** 





- High oil prices and rising production have resulted in strong hydrocarbon revenue inflow
- Hence, Government expenditure has grown rapidly

• Government's expenditure has nurtured the growth of the non-hydrocarbon sector



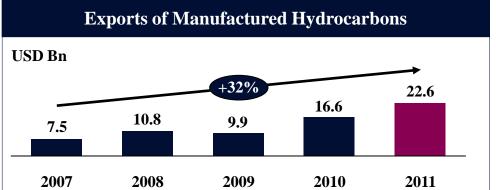
Source: Qatar Statistical Authority, QNB analysis

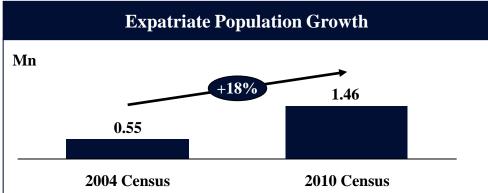
<sup>1</sup> Government expenditure was 69% current spending and 31% capital spending in 2010

<sup>2</sup> Excluding manufacturing

# Economic diversification is being achieved by leveraging natural resources which is leading to population and consumption growth

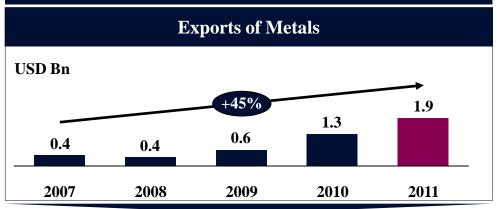
**Qatar's Economic Diversification and Impact** 

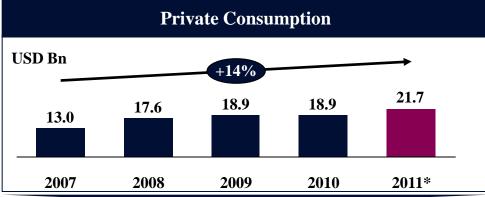




• Increasing focus on processing of raw hydrocarbons into refined fuels, liquefied, petrochemicals and fertilizers





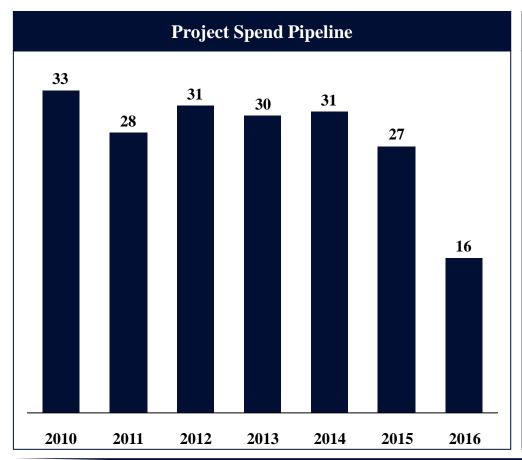


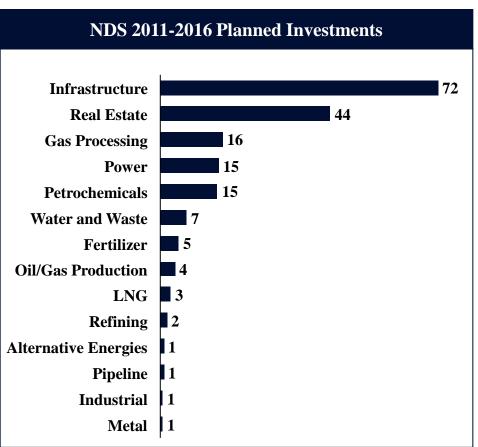
- Leveraging abundance of energy resources to establish energy-intensive industries such as metals production
- Expanding population adds impetus to domestic demand, particularly in the private sector



# Looking ahead, the Government has planned large scale capital outlays to upgrade the infrastructure...

**Qatar's Projected Investments (USD Bn)** 





~USD 185 Bn of planned projects will be executed to support the National Development Strategy 2011-2016



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