



Customer Details

Name ID No.
Mobile No. Customer Account No.
User Name (If Available)

Service Required

New Registration
User Name Option 1 Option 2 Option 3 Option 4
Re-issue Password Specify the Reason
Provide New User Name Specify the Reason
Service Cancellation Specify the Reason
Cancel Account Delegation
Account No. Account Name

Customer Declaration and Signature

I/We the undersigned hereby request QNB to take action as indicated above and I/We agree to comply with QNB's terms and conditions governing the QNB Internet Banking service including any additions and/or amendments that may be made by the Bank in the future.

Customer Signature(s) Date DD MM YYYY

Branch Use Only

Checked By Signature Date DD MM YYYY
Approved By Signature Date DD MM YYYY

Back-Office Use Only

Request Received By Initial Date DD MM YYYY
User Name Processed By Initial Date DD MM YYYY
Password Processed By Initial Date DD MM YYYY
Mailer Sent to Branch By Initial Date DD MM YYYY
A/c Delegation Cancelled By Initial Date DD MM YYYY
Service Cancelled By Initial Date DD MM YYYY

Customer Acknowledgement and Signature

I confirm receipt of User ID/Password mailer in a sealed condition.

Customer Signature(s) Date DD MM YYYY